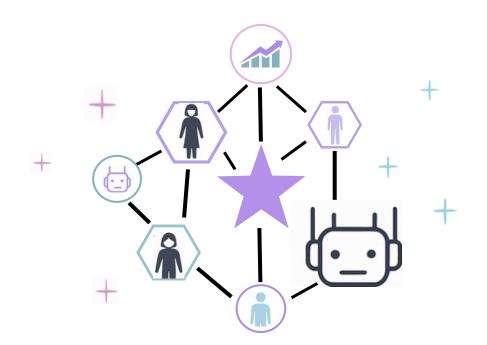
ORG DESIGN, GROWTH LEVER



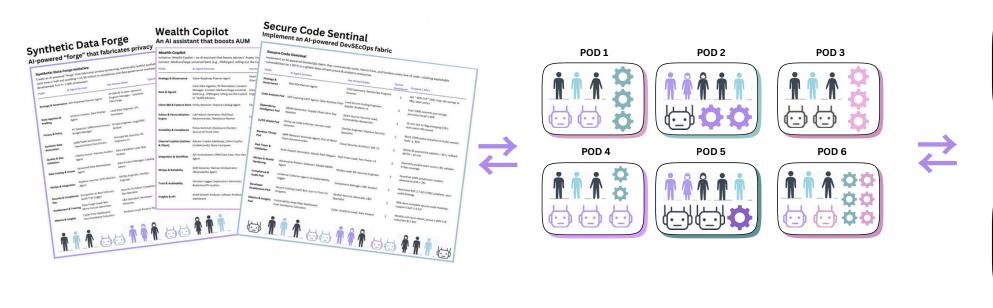
- 1. One System, three loops 2. Legal Tech example 3. Work Charts

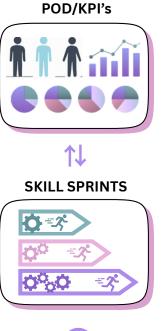
- 4. Skill Sprints
- 5. PIONERO demo



ONE SYSTEM, THREE LOOPS

Growth initiative \rightleftarrows Work Chart \rightleftarrows Skill Sprint \rightleftarrows KPI's







cycles every week



LEGA

Growth initiative \rightleftharpoons Work Chart \rightleftharpoons Skill Sprint \rightleftarrows KPI's

Billing Narratives Co-Pilot - Legal Tech

Stop the 4-7 % revenue leakage that plagues law-firm invoices

immediate ROI to clients.

This Al-first initiative embeds a narrative-cleaning, LEDES-aware copilot inside every time-entry and biling

workflow—so Legal-Tech SaaS providers can deliver

wul nilow—su Legal Teul Saas providers can deliverystal-clear, guideline-compliant bills and prove

PODS	Al Agent Services	Key Human Roles	Critical Skills	Target Human : Al Ratio*	Purpose / KPI's
Strategy & Compliance Governance	Revenue-Leak Cost Modeler LEDES / UTBMS Policy Sentinel	Program Director (Billing AI) Legal Billing SME Data Privacy Officer	Value-stream mapping e-billing regs & ethics Stakeholder storytelling	3:2	Define "+4-7 % realisation" OKR; encode client-specific billing rules & guardrails
2. Data & Rules Ingestion	Time-Entry Parser Client-Guideline Loader	Lead Data Engineer E-Billing Rules Analyst	Data mapping & ETL JSON / LEDES schema mastery	2:3	Stream 100 % timecards & guidelines into a unified feature store; <1 % packet loss
3. Narrative AI & Coding Engine	LLM-Based Narrative Rewriter Auto-UTBMS Coder Vague-Term Filter	Lead NLP Scientist Prompt Engineer Billing QA Analyst	Legal NLP tuning Prompt & guard-rail design Billing QA protocols	3:5	\geq 95 % LEDES compliance; narrative acceptance \geq 98 %; latency < 2 s
4. Integration & Billing Workflow	API Gateway & Plug-in Generator Real-Time Guideline Validator	Solutions Architect SaaS Partner Engineer	API design & auth SaaS billing stack expertise	2:3	One-click deployment into PMS / e- billing suites; zero invoice rejections
5. Adoption & Change Enablement	In-App Coaching Bot Feedback Loop Collector	L&D Lead Billing Ops Champion Change-Comms Manager	Adult learning design Enablement analytics	4:1	90 % lawyer adoption in 60 days; write off rate 1 50 % first quarter
6. MLOps & Reliability	Drift Detector Retrain Orchestrator Observability Dashboard	MLOps Engineer SRE	CI/CD for models Incident response	2:4	99.9 % uptime; MTTR < 30 min; autoretrain on drift \gtrsim 3 %
7. Insights & KPI Analytics	Realisation Lift Analyzer Write-Off Tracker	Data Analyst Finance Partner	BI & storytelling ROI modeling	2:2	Weekly dashboard: trim %, write-off % LEDES rejects; prove +4-7 % revenue recapture
Why it Ma stop the 4-7% This Al-first in	atters revenue leakage that plags revenue leakage that plags initiative embeds a narrar a copilot inside every tim o Legal-Tech Saas provio	ues law-firm invoices tive-cleaning, le-entry and billing gers can deliver	Why CP(Outcome- KPI Roles + AI A, No org-char Critical-Skiii	Pods aligned to ". gents, Skills, KPI's t guesswort	

• Roles + Al Agents, Skills, KPI's auto-mapped.

· Critical-Skill Sprints ready in minutes

• No org-chart guesswork



Strategy & Compliance



Narrative & Coding Engine



Data & Rules Integration



Integration & Billing Workflow



10-Day Micro Sprint - Example

Billing Narratives, Critical Skills

Day	Activity	Modality	Asset Source*	Evidence
1	Kick-off stand-up: revisit current KPI deltas & top-3 skill targets	Live call / Async video	Internal	Commit sheet in LMS
2	Micro-course 1 (< 30 min): "LEDES 101 refresher"	e-learning	LinkedIn Learning	5-Q quiz (80 % pass)
3	Pair-work: rewrite 5 legacy entries flagged for weak terms	On-the-job	In-product Copilot sandbox	Before/after diff logged
4	Micro-course 2: "Prompting Copilot for UTBMS accuracy"	Coursera bite	Coursera	Quick check-in poll
5	Solo challenge: clean a 20-line timecard under 10 min	Challenge	Product instance	System verifies compliance
6	15-min peer demo: share best prompt	Live / Teams	Internal	Peer votes
7	Slack pop-quiz (3 Q's)	Micro-quiz	Talent App	Auto-graded
8	Coach AMA: "Reducing write-downs through narrative clarity"	Live	Internal SME	Attendance check
9	Improvement sprint: apply skill to real matter invoice	On-the-job	Client file	Copilot logs
10	Retro & data check: did LEDES rejects fall?	Live	BI dashboard	Update Priority Scores





WORK CHARTS

"Until now firms have been built around expertise siloed in functions.

But with AI-First, the org chart is replaced by a Work Chart—an outcome-driven model where teams form around goals, powered by agents that enable more impactful ways of working"

Microsoft WorkLab - 2025: The Year the Frontier Firm is Born



Pods, Roles, AI Agents, AI ↔ Human ratios, Skills & KPI's



ILL SPRINI

Phase 1: (Days 1-30) Foundation & Strategic Positioning

Objectives: Build deep knowledge of security posture metrics, strategic alignment methods.

Key Skills to Build:

- Security Metrics Mastery: Understanding CVE backlog, 1
- Al-Driven Threat Detection: Using Al tools to detect sec
- Strategic Communication: Translating security posture

Learning & Actions:

1. Courses & Resources:

- "DevSecOps Essentials" (Cloud Security Alliance c
- MITRE CVE & CWE resources deep dive.
- Al in Secure Software Delivery (Pluralsight, Uder

2. On-the-Job:

- Conduct a baseline security posture review us
- Meet with Product & Engineering heads to alig brand trust).

Strategic DevSecOps Fabric Map showing PC

Phase 2: (Days 31-60)

Applied Leadership & Program Execution

Objectives: Apply knowledge in live program steering, introduced based on incident/win patterns.

Key Skills to Build:

- Dynamic Skill Re-weighting: Adjusting skill priorities ba
- → "Secrets Hygiene" moves to top priority).
- Cross-POD Orchestration: Coordinating Al Agents & H
- Executive Reporting: Presenting security improvement

Learning & Actions:

1. Courses & Resources:

- "Advanced DevSecOps" (O'Reilly).
- Harvard Business Review articles on organizatio

2. On-the-Job:

- Implement incident-to-skill mapping (e.g., DA)
- Initiate weekly Work Chart refresh update skills list.

3. Output:

First Skills Heatmap linked to active security

Phase 3: (Days 61-90) Optimization & Continuous Alignment

Objectives: Institutionalize continuous alignment between the Work Chart and 90-Day Sprints. Drive Key Skills to Build:

- Metrics-to-Action Mastery: Turning KPI deltas into sprint adjustments.
- Cultural Leadership: Embedding secure coding mindset into every role.
- Adaptive Strategy Refresh: Updating the DevSecOps strategy based on evolving threat landscape. Learning & Actions:

1. Courses & Resources:

- "Leading Organizational Transformation" (MIT Sloan Executive Education). Secure Software Development Framework (SSDF) by NIST.

- Establish Continuous Alignment Cadence bi-weekly review of Work Chart vs. current incides Refresh skill sprints for impacted PODs; retire outdated priorities.
- Report to exec leadership with before/after KPI impact.

Updated Work Chart + Skill Sprint Matrix showing security improvement trajectory.



